# PROVIDE ON-TIME, ON-BUDGET PROJECT DELIVERY WITH ZERO CRITICAL DEFECTS AT DEPLOYMENT

#### **Background:**

Standardized management practices, documentation, and system development/implementation practices are critical for the success of all projects pursued by the district. Each project is vetted, approved and prioritized by their respective Executive Steering Teams, and ultimately has a direct impact on student achievement. Any failure with project deliverables will have an adverse impact on desired outcomes and ultimately a detrimental effect to the services being delivered to the district's students, staff and/or parents.

#### Data:

Increase all projects completed on schedule to 100% by 2017-18 and maintain that percentage in subsequent years

Percent of projects completed on schedule

	Baseline	2015-16	2016-17	2017-18	2018-19	2019-20	Target
Percent Completed on	N/A	100%	100%	100%	100%	100%	100%
Schedule							

Increase all projects completed within budget to 100% by 2017-18 and maintain that percentage in subsequent years

Percent of projects completed within budget

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	Baseline	2015-16	2016-17	2017-18	2018-19	2019-20	Target
Percent Completed within	N/A	100%	100%	100%	100%	100%	100%
Budget							

# Operations Business Plan 2015 – 2020

### **Goal: Efficient Operations**

Division Priority: Provide on-time, on-budget project delivery with zero critical defects at deployment

#### **Current Condition**

Standardized management practices, documentation, and system development/implementation practices are critical for the success of all projects pursued by the district. Each project is vetted, approved and prioritized by their respective Executive Steering Teams, and ultimately has a direct impact on student achievement. Any failure with project deliverables will have an adverse impact on desired outcomes and ultimately a detrimental effect to the services being delivered to the district's students, staff and/or parents.

#### **Theory of Action**

If we fully implement and adopt the Project Management Book of Knowledge and system development best practices, then we will ensure the ultimate success of each project the district selects to implement.

Measurable Objectives							
		Baseline	Midpoint		Target		
			, ,		•	(5 Year)	
		2014 – 2015			2019 -	2019 – 2020	
		Actual	Target	Actual	Target	Actual	
1.	Increase all projects completed on schedule to 100% by 2017-18 and maintain that	New	100%	100%	100%	100%	
	percentage in subsequent years	Measure					
2.	Increase all projects completed within budget to 100% by 2017-18 and maintain	New	100%	100%	100%	100%	
	that percentage in subsequent years	Measure					

## Operations Business Plan 2015 – 2020

Year	Strategies	Owner
2015 – 2020	1. Provide an improved understanding of Enterprise Technology Project Demand	Chief Information
	❖ (OSP-1, OSP-2)	Officer
2015 – 2020	2. Improve the overall delivery quality of technology projects ❖ (OSP-1)	Chief Information
		Officer
2015 – 2020	<ol> <li>Promote on-time technology project delivery ❖ (OSP-1)</li> </ol>	Chief Information
		Officer
2015 – 2020	<ol> <li>Increase overall technology product quality ❖ (OSP-1)</li> </ol>	Chief Information
		Officer
2015 – 2020	<ol> <li>Improve technology project status communication ❖ (OSP-1)</li> </ol>	Chief Information
		Officer
2015 – 2020	6. Optimize Enterprise Technology Governance Procedures ❖ (OSP-1)	Chief Information
		Officer
2015 – 2020	7. Formalize Project Governance Procedures <a href="#"> (OSP-1)</a>	Chief Information
		Officer